

WAIVER SUPPORT COORDINATOR (W S C) ADVISORY #2024-002
ICONNECT FUNCTIONALITY LAUNCHES TODAY - RESIDENTIAL PROVIDER GROUPS,
SPECIFIC PROVIDER GROUPS WHOSE FUNCTIONALITY IS ALREADY EXISTING IN
ICONNECT, AND THE EXTERNAL PROVIDER INTERFACE
UPDATE

EFFECTIVE DATE: FEBRUARY 01, 2024

The Agency for Persons with Disabilities (APD) is excited to announce that all providers with active service authorizations for services listed below, as well as the External Provider Interface (EPI) functionality will go live in iConnect today, **February 1, 2024**. Functionality in iConnect will be available for providers of the following services:

Residential provider groups:

- Intensive Behavior and Enhanced Intensive Behavior Residential Habilitation
- Standard and Behavior Focus Residential Habilitation
- Residential Nursing

Specific provider groups whose functionality is already existing in iConnect:

- Occupational Therapy Service Providers
- Physical Therapy Service Providers
- Respiratory Therapy Service Providers
- Speech Therapy Service Providers
- Dietician Service Providers
- Specialized Mental Health Counseling Service Providers
- Consumable Medical Supply Providers
- Durable Medical Equipment and Supply Providers
- Personal Emergency Response System Providers
- Environmental Accessibility Adaptation Service Providers
- Transportation Service Providers

External Provider Interface:

- Multi Option EPI - See [Provider Advisory# 2023-032](#) for details.

The iBudget Waiver Handbook requires that once functionality has been implemented into the iConnect system, providers are required to enter documentation for these services prior to billing. As referenced in [Waiver Support Coordinator \(WSC\) Advisory #2024-001](#), APD has announced a grace period extending the effective date of compliance monitoring to **April 1, 2024**, for the service providers listed above.

As part of a continued effort to create efficiencies within the iConnect system, and as indicated in [Provider Advisory 2023-034](#), system upgrades are also available as of January 8, 2024.

As a resource, Waiver Support Coordinators (WSC) may utilize the following refresher training on entering providers selections, via the TRAIN Florida course module here: [APD – iConnect – Provider Selection](#). Please refer to [Waiver Support Coordinator \(WSC\) Advisory #2024-001](#) for instructions on what WSCs will need to do within the consumer records.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.